

Eticlass

BRITISH *Butler* INSTITUTE®
CHANGING PEOPLE'S LIVES



Bearer of The Crest®
BRITISH BUTLER INSTITUTE
AUTHORISED LICENSEE

Housekeeping Executive Masterclass

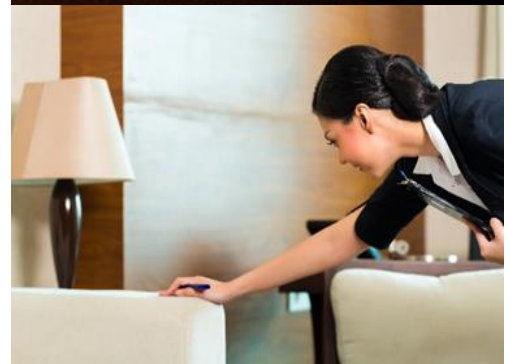
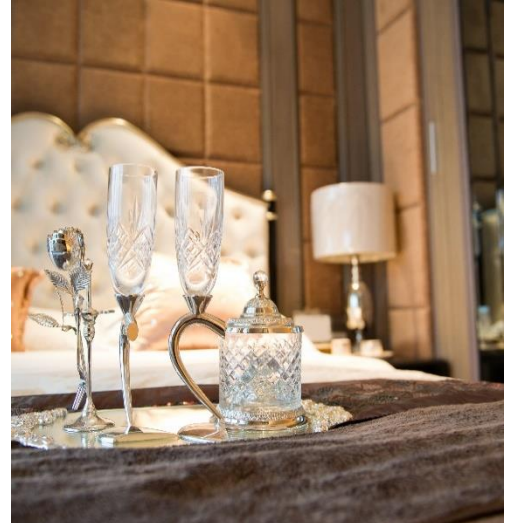


Housekeeping Executive Masterclass - 2 Day

The British Butler Institute has been recognized as a worldwide leader for Butler Training and Hospitality. The British Butler, is based in London that trains housekeeping professionals in 18 countries around the world, with the most recent skills needed to meet and exceed the new International Standards.

We are customer service experts with a wide range of skills and know-how developed over many years of experience working for the Royalty, celebrities, business icons, luxury hotels, super yachts, luxury residences and VIP customers of all nationalities.

Mr. Gary Williams, Principal of the British Butler Institute, personally oversees each content of the courses, to ensure that the most relevant and current methodology is delivered with the highest international standards.



Housekeeping Executive Masterclass

- Importance of our Personal Presentation and Neatness.
- Turndown excellence.
- Cleaning Each Area.
- Check List of Each Area.
- Napkin Folding Skills.
- Table Setting. Surprise your Guests with Elegance.
- Toilet Paper Folds.
- Room Detailing to the Highest Level.
- Bed Making Standards and Excellence.
- Towel Folds and Presentation.
- Gown Folds and Presentation.
- Packing and unpacking suitcases.
- Stain management.



- The 15 Steps to Unlimited Confidence.

At the end of the last day: Graduation with certificates presentation.

2 Days Course.

Breaks with Coffee & Tea Included.

Trainer: Gary Williams (British Butler Institute Principal).

Date: November 27, 28 2021

Time: 09:30 to 16:00 hrs

Location: Hotel Gran Estanplaza Berrini, Rua Arizona, 1517, Sao Paulo, SP, 04567 - 003

Language: This course is delivered in both Portuguese and English language effectively.

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