



BRITISH *Butler* INSTITUTE®
CHANGING PEOPLE'S LIVES

The British Butler Institute International School.
Cigar & Champagne 1 Day Certification Program
(Trained British and International style)



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PRINCIPAL MR GARY WILLIAMS ESQ



Interaction with principals and guests is about exceeding expectations, delighting, and surprising! We will train you to reach the highest level of service.

“Taking service standards to another level completely”



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Curriculum

Professional cigar presentation, service, and knowledge.

Champagne knowledge and serving protocol. The cellar book explained.

Dealing with a guest that smokes in a non-smoking area.



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Jacket presentation.

Role plays taking jackets off and putting jackets on as well as looking at the cloakroom standards and service check list needed. Language and protocol for all occasions taught.





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