



BRITISH *Butler* INSTITUTE®

CHANGING PEOPLE'S LIVES



HOSPITALITY SUCCESS MASTERY

8 LIFE CHANGING LESSONS



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Your self-perception has an enormous impact on how others perceive you... and your perception is your reality.

Join me on this 1-day masterclass and learn how to achieve unparalleled success and change your life forever.



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8 Life Changing Lessons!



Course delivery:

Expert Training via Zoom or similar platform. The link to the platform will be sent to you 7 days prior to commencement of the course.

Training Times: Start in the afternoon at 2pm and finish class at 8.00pm in the evening **London time** (GMT).



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THE PRINCIPAL LICENSOR

BRITISH *Butler* INSTITUTE®

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Email: mastery@britishbutlerinstitute.com

Dates:

- **12 November 2023 (Training in English)**

1 Day Masterclass Value: £195.00 Inclusive

"We look forward to welcoming you on this life changing course.

Kindest regards,

Principal, The British Butler Institute

WWW.BRITISHBUTLERINSTITUTE.COM



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DEFINITIONS / TERMS & CONDITIONS

1 DEFINITIONS

1.1 In this contract the following definitions apply;

"Company" means The British Butler Institute, of Castlewood House, New Oxford Street, London WC1A 1DG.

"Student" means the individual who is attending a Course run by the Company.

"Training" means teaching undertaken by the Company.

"Course" means a period of time where the Company will be undertaking training of the Student.

"Relevant Course Fee" means the fee that has been agreed between the Student and the Company for the relevant Course.

Costs for accommodation and travel expenses are not included.

"Authorised Personnel of the Company" Includes all tutors including personnel employed by The British Butler Institute and also external consultants offering specific training.

1.2 Unless the context requires otherwise, references to the singular include the plural.

1.3 The headings contained in this Contract are for convenience only and do not affect their interpretation.

2 THE CONTRACT

2.1 These terms and conditions constitute the Contract between the Company and the Student and are deemed to be accepted by receipt of a completed application form together with a deposit of the Relevant Course Fee.

3 PAYMENT TERMS / CANCELLATIONS AND REFUNDS

3.1 The Relevant Course Fees will be outlined to the Student and are all inclusive.

3.2 The course will be delivered by Zoom or equivalent platform.

3.3 Full payment of the Relevant Course Fee is required to secure a place on a course.

3.4 The Relevant Course Fee is payable in full 30 days in advance of Course start date.

3.5 Unless the Relevant Course Fee is paid in full 30 days in advance of the Course start date, the Company reserves the right to refuse admission to the Course and to allocate the place to another person.

3.6 A deposit of 50% is required. All amounts paid are non-refundable.

3.7 Photos of students will appear on our website as well as TV and other productions will be featured on our website which have been taken during the course. Should a student not wish to have photos or any other production on The British Butler Institute website, then this must be in writing before the course starts.

3.8 Should the minimum number of students not be achieved to run the course, students will be advised 1 week prior to the start of the course and The British Butler Institute will refund the amount paid only. No other expenses will be refunded whatsoever.



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4 COURSE MATERIALS AND COPYRIGHT

4.1 Company is the copyright owner of all course materials with the exception of materials clearly published by third parties. The Company's copyright materials may only be used by the person attending the Course for their personal use and not be passed onto a Third Party.

4.2 The course content and the trainer may vary due to unforeseen circumstances and training venue may change from time to time.

5 LIABILITY

5.1 The Company shall not be liable under any circumstances for any loss, expense, damage, delay, costs or compensation (whether direct, indirect or consequential) which may be suffered or incurred by the Student arising from or in any way connected with the Company providing training. For the avoidance of doubt, the Company does not exclude liability for death or personal injury arising from its own negligence.

6 LAW

6.1 This contract is governed by the law of England & Wales and is subject to the exclusive jurisdiction of the Courts of England & Wales.